

New Castle County Police Department



The New Castle County Police is dedicated to making communities safer through innovative problem solving and cooperative partnerships. For the purpose of enhancing the safety and quality of life for our residents, we shall continue to foster a culture of professional delivery of responsive, efficient police services through innovative problem solving, effective communications, technology and cooperative partnerships.

Some programs we offer to the community :

Personal Safety

Promotes safety and awareness in areas such as the home, vehicle, stores, and on the street.

Community Watch

Provides training to organize mobile patrols. These "patrols" are strictly designed to act as "eyes and ears" for the NCCPD.

Heroin Alert

A prevention program that illustrates the consequences of drug abuse in our communities.

Senior Roll Call

A telephone program which calls senior citizens or homebound residents on a daily basis to ensure the member answers the telephone and is OK.

To schedule a program, please call the Community Services Unit at 302-395-8050.

New Castle County Police has implemented a Targeted Analytic Policing System (TAPS), an intelligence driven, predictive policing effort. Using state-of-the-art technology, TAPS addresses quality of life issues by being proactive instead of reactive.

www.nccpd.com

New Castle County Paramedics



New Castle County Paramedics was the first paramedic service in Delaware. The New Castle County paramedics deliver one of the most visible services of the county government--at one of the most personal levels of constituent interaction. Our service to the public extends beyond the 9-1-1 emergency responses, and includes such initiatives as Community CPR Training and Child Passenger Safety Seat Inspections.

The New Castle County Paramedics remain focused on the primary purpose of our agency:



Our personnel are an essential component of the community health care system, and deliver care at one of the most intimate levels of interaction with the public. The critical services provided by County Paramedics shorten hospital admission times, reduce mortality and improve the quality of life for those who live and work within the borders of New Castle County.

In short, our paramedics save lives.

If you are interested in becoming a paramedic, contact the Emergency Medical Services Division Recruitment Coordinator at 302-395-8188 or emsrecruitment@nccde.org

www.nccde.org/ems

New Castle County Office of Emergency Management



The Office of Emergency Management is charged with preparing New Castle County and the public to manage activities before, during, and after the impact of natural and technological disaster agents to protect lives and property within the County.

The Office operates under the concept of Comprehensive Emergency Management, which applies to ALL types of hazards and requires a partnership among all levels of government, the private sector, industry, voluntary organizations, and the public.

www.nccde.org/oem

New Castle County Office of Emergency Communications



The 911 Center is the lifeline between the citizens needing assistance and the proper emergency agency being dispatched to render professional services. It is our intent to provide you with informative and useful Information regarding the 911 system and how to use it.

We are a public service agency working together to make a difference!

www.nccde.org/communications

**New Castle County Office of
Code Enforcement**

Code Enforcement investigates complaints regarding violations of County zoning, property maintenance and building codes; conducts sweeps in troubled neighborhoods and inspects randomly selected rental housing units. Code Enforcement cannot enforce other codes or violations on public streets and other areas.

Upon receiving a complaint, Code Enforcement will perform an inspection. Code Enforcement will send a letter to the property owner listing violations found and give them several days to correct the violations. If the violation still exists when the property is again inspected, a ticket will be issued. If the violation is still not corrected, additional tickets may be issued until it is fixed.

The cost of a ticket is \$50 for each violation, although failure to correct the violation could cause the penalty to increase. Tickets may be paid online or by mail.

Other violations result in the issuance of a violation notice and a timeframe for correction of the violation(s). Failure to correct within the timeframe allotted may lead to charges being filed in court.

ARE YOU IN VIOLATION?

Overgrown Grass & Weeds—*Grass must be a height or 8 inches or less.*

Structures in Disrepair—*Doors, windows, roofing, as well as sheds and fences, must be in good repair.*

Vehicles—*Motor vehicles and trailers on your property must be operable and have up-to-date registration. Vehicles, including boats & boat trailers, must be on a hardened surface.*

Debris and Junk—*The yard should be free of debris, miscellaneous junk, branches, etc. Appliances and household items are considered debris and must not be left out.*

Trash—*Trash and garbage awaiting pick up should be stored in lidded containers at all times.*

Animal Feces—*Should not be allowed to accumulate. Droppings should be cleaned up daily.*

Important Contact Information:

New Castle County Police

General Information	302-395-8171
Community Services	302-395-8050
Drug Tip Line	302-322-6317
Non-Emergency Number	302-573-2800

Submit Anonymous Tips From Your Cell Phone

Text NCCPD followed by your tip to 847411 (TIP411). You will receive a response with the option to continue communicating thereafter. Standard text messaging rates apply.



www.facebook.com/NewCastleCountyPoliceDepartment

New Castle County Paramedics

General Information	302-395-8184
Recruitment	302-395-8188

**New Castle County Office of
Emergency Management**

General Information	302-395-2700
Community Emergency Response Team Training	302-395-2704

New Castle County Code Enforcement

General Information	302-395-5040
Complaints	302-395-5555
Department of Land Use	302-395-5400

Thomas P. Gordon
County Executive



www.nccde.org



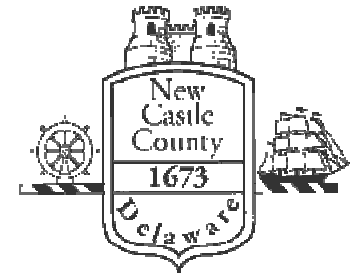
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@nccde

New Castle County

Department of
Community Services



Office of Community Governing
302-395-5114

Your guide to:

**Public Safety &
Code Enforcement**

“We commit to excellence in customer service, community governing, and the enhancement of the quality of life in New Castle County through integrity, leadership, teamwork, communication, and innovation”

*Thomas P. Gordon
County Executive*

www.nccde.org