Delaware Department of Natural Resources and Environmental Control



DNREC 89 Kings Highway Dover, DE 19901

Environmental Hotlines

24-hour Environmental Emergency Response Line	800-662-8802
Illegal Hunting and Fishing Activities	800-523-3336
Operation Game Theft	800-292-3030

For the latest information on DNREC's programs and services, including obtaining permits and licenses online, and subscribing to press releases, mosquito control spray announcements, daily ozone alerts, beach monitoring news and more, visit:

www.dnrec.delaware.gov

The Department of Natural Resources and Environmental Control is committed to affirmative action, equal opportunity and diversity in its workforce.

(Inside DNREC/Public Affairs Office/Revised 12/16)

INSIDE



DNREC

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PLEASE NOTE: All phone numbers listed in this booklet use the area code 302, unless otherwise indicated.

DEPARTMENT VISION

DNREC holds as its vision a Delaware that offers a healthy environment where people embrace a commitment to the protection, enhancement and enjoyment of the environment in their daily lives; where Delawareans' stewardship of natural resources ensures the sustainability of these resources for the appreciation and enjoyment of future generations; and where people recognize that a healthy environment and a strong economy support one another.

DEPARTMENT MISSION

DNREC's mission is to ensure the wise management, conservation and enhancement of the state's natural resources, protect public health and the environment, provide quality outdoor recreation, improve the quality of life, and educate the public on historic, cultural and natural resource use, requirements and issues.

Division of Waste and Hazardous	
Substances	
Accidental Release	
Prevention	739-9404
Boiler Safety	395-2500
Emergency Response	739-9404
Emergency Planning/	
Community Right to Know	739-9405
Outreach Ombudsman	395-2500
Recycling	739-9403
Solid and Hazardous Waste	739-9403
Superfund/Brownfields	395-2600
Tank Management Section	395-2500

Shoreline/Waterway Mgmt.739-9921Surface Water Quality739-9939Swimming Advisory800-922-WAVETotal Max. Daily Loads739-9939Watershed Assessment739-9939



History

In the spring of 1970, the six commissions charged with oversight of Delaware's natural resources were merged to form the new Department of Natural Resources and Environmental Control under Governor Russell W. Peterson.

The Board of Game and Fish Commissioners, Shell Fisheries Commission, State Park Commission, Water and Air Resources Commission, State Forestry Commission and State Soil and Water Commission, became advisory councils to DNREC's new Divisions.

The Department was initially comprised of four Divisions: Fish and Wildlife, Parks, Recreation and Forestry, Environmental Control, and Soil and Water Conservation. Administration of state forests was turned over to the Department of Agriculture in 1974 and the Division of Environmental Control was split into the Division of Water Resources and the Division of Air and Waste Management in the winter of 1985.

Since its beginning in 1970, DNREC's scope of responsibilities has increased substantially. However, its current seven divisions are each dedicated to different aspects of a mission that remains the same today: to conserve and protect all of Delaware's precious natural resources.

Division of Watch	
Community Septic Permits	739-9948
Dock/Bulkheads/Rip-Rap/	
Wetlands/Dredging Permits	739-9943
Stormwater Permits	739-9946
Laboratory Services	739-9942
Liquid Waste Transport	739-9948
Septic Permits NC/Kent	739-9947
Septic Permits Sussex	856-4561
Sludge Permits	739-9946
Source Water Protection	739-9945
Spray Irrigation	739-9948
Surface Water Discharge	739-9946
Wastewater Spray Permits	739-9948
Water Supply	739-9945
Wells/Well Permits	739-9944

Division of Water

Division of Watershed Stewardship

Wetland/Subaqueous Lands 739-9943

Coastal Construct. Permits	739-9921
Dam Safety Program	739-9921
Dairy and Poultry BMPs	739-9922
Debris Pit Program	834-5555
District Operations	739-9921
Drainage	855-1930
Drainage and Stormwater	
Assistance Line	855-1955
Ecological Restoration	739-9921
Nat'l Flood Insurance Prog.	739-9921
Nonpoint Source Pollution	739-9922
Pollution Control Strategies	739-9939
Sediment and Stormwater	739-9921
Shellfish Safety	739-9939

Office of the Secretary

Secretary	David S. Small	739-9000
Deputy Secretary	Kara Coats	739-9000
Chief Operating Officer	Robert Zimmerman	739-9000
Senior Fiscal Mgt. Analyst	Carla Cassell-Carter	739-9000
Controller	Carrie Erickson	739-9000
Enforcement Coordinator/		
FOIA Coordinator	Susan Baker	739-9000
Administrative Specialist	Casie Anthony	739-9000
Senior Hearing Officer	Robert P. Haynes, Esq.	739-9000
Attorney General's Office	Ralph Durstein, III, Esq.	739-4636

The Office of the Secretary provides overall management and direction for DNREC. Central administrative functions include policy development, program coordination, information and systems management, financial and human resource management, public information and education, pollution prevention and compliance assistance services.

Public Affairs handles media relations and issues news releases; coordinates community out-reach and special events such as the annual Coastal Cleanup, Delaware State Fair and CoastDay; manages DNREC's website and social media; produces original videos available online;and publishes DNREC's quarterly conservation magazine, Outdoor Delaware.Public Affairs ChiefCarol Anders Riggs739-9902

Office of Community Services deals with constituent relations on environmental issues for the legislature, and legislative liaison duties related to the development and modification of new and existing state laws. DNREC's Environmental Crimes Unit and the community and small business ombudsmen also are part of this office. Director Patrick Emory 739-9959

Environmental Crimes Unit/Environmental Protection Officers enforce Delaware's air, waste and water pollution laws statewide, and respond to environmental emergencies as part of the DNREC Environmental Response Team. The enforcement coordinator is responsible for streamlining and ensuring consistent implementation of enforcement and compliance policies. ECU Chief James Faedtke 739-9401

Community Ombudsman works to enhance the flow of information between communities and DNREC, increases community participation and facilitates dialogue among all stakeholders during decision-making processes.

Community Ombudsman	James A. Brunswick, Jr.	739-9000

Small Business Ombudsman provides input at the legislative level concerning environmentallegislation and how it will affect small business in Delaware; helps resolve permitting and compliance disputes and provides feedback to Air Quality Management from small businesses;provides technical assistance to small businesses to help them understand their environmentalrequirements; offers compliance assistance to large and small businesses and individuals seeking information or involvement with DNREC regulatory processes.Small Business OmbudsmanMichelle Jacobs739-9000

Financial Services provides financial and technical support for all of DNREC's auditing, accounting functions, financial reporting, recordkeeping, and financial controls; processes payroll, receipts, payments and grant management.

Controller	Carrie Erickson	739-9000

Phone Directory

Environmental Hotlines

Environmental Emergency Response Line	800-662-8802
Illegal Hunting and Fishing Complaints	800-523-3336

Office of the Secretary 739-9000 Coastal Mgmt. Program 739-9283 Community Ombudsman 739-9040 Delaware Estuary Program 739-9949 DNERR/St. Jones Reserve 739-3436 DNERR/Blackbird Creek 378-5734 Environmental Crimes Unit 739-9401 **Financial Services** 739-9055 Human Resources 739-9901 Information Technology 739-9013 Legal 739-4636 Loans/Grants/Wastewater 739-9941 Planning 739-9909 Pollution Prevention/ Compliance 739-9909 Public Affairs 739-9902 Small Business Ombudsman 739-9069 Office of Community Svcs. 739-9959

Division of Air Quality

739-9402

323-4542

323-4542

739-9402

323-4542

323-4542 739-9402

323-4542

800-662-8802

Dover office
New Castle office
Air Quality Monitoring
Asbestos Kent/Sussex
Asbestos New Castle
Permitting/Compliance
Open Burning
Open Burning complaints
Source Monitoring

Division of Energy and Climate

Information	735-3480
Green Energy Fund Grants	739-9072
EEIF Grants	735-3486
Renewable Energy	735-3356
EEAC	735-3486
State Energy Plan	735-3489
Weatherization Services	735-3493
Climate Adaptation	735-3351
Greenhouse Gas Mitigation	739-9053
Landuse Planning	739-9071

Sustainable Communities	735-3495
LEED	735-3495
GHG Reduction Grants	739-9053
Coastal Zone Act Permits	739-9071

Division of Fish and Wildlife

Division of rish and whum	c
Aquatic Resource Education	735-8652
Bayshore Initiative	739-9910
Boat Registration	739-9916
Boating Safety/Education	739-9915
Commercial Fishing	
Licenses	739-9916
Deer Damage Assistance	735-3600
Landowner Incentive Pgm.	735-3606
DuPont Nature Center	422-1329
Enforcement	739-9913
Fishing/Hunting Licenses	739-9918
Fisheries/Shellfish/Aquatic	
Weeds	739-9914
Hunter Education	735-3600
Mosquito Control	739-9917
Milford Field Office	422-1512
Glasgow Field Office	836-2555
Outreach/Licensing/Grants	739-9911
Wildlife/Hunting/Trapping	739-9912
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Division of Parks and Recreation

State Park Information	739-9220
Archaeology/Folklife	739-9220
Business Services	739-9190
Creative/Info Services	739-9177
Education/Recreation	739-9220
Employment	739-9901
Enforcement/Safety	739-9221
Greenways/Trails/Grants	739-9220
Land Protection/Open space	739-9220
Marketing	739-9937
Operations/Maintenance	739-9220
Planning/Design/Construct.	739-9220
Programs/Special Events	739-9220
Volunteers	739-9181

Division of Watershed Stewardship

Acting Division Director Robert Palmer 739-9921

The Division of Watershed Stewardship manages and protects the state's soil, water and coastlines with an array of watershed programs to ensure proper stewardship of Delaware's natural resources. These programs protect and maintain the state's shoreline and navigable waterways; regulate changes to coastal and urban lands; develop and implement innovative watershed assessment, monitoring and implementation; promote wise land use and water management practices, while working with agricultural interests, protecting urban communities and providing for public safety.

Conservation Programs Section supports the state's three Conservation Districts in implementing agricultural and urban/suburban conservation plans, and best management practices that address soil erosion, water conservation and waste management; provides technical assistance on conservation to landowners and property managers; administers the state's Nonpoint Source Pollution and Debris Pit programs.

Program Administrator	Robert Palmer	739-9921
New Castle Conservation District		832-3100 ext. 3
Kent Conservation District		741-2600 ext. 3
Sussex Conservation District		856-3990 ext. 3

Drainage Section works with private and public landowners statewide to assist with water management problems; manages DNREC's Drainage and Stormwater Assistance Line; supports conservation of agricultural and urban areas through improved water management; provides assistance with development and maintenance of tax ditches and public drainage ditches. Program Manager Brooks Cahall 739-9921

Shoreline and Waterway Management Section protects and enhances Delaware's ocean and bay beaches using science-based dune and beach management practices including: nourishing eroding beaches with sand from offshore borrow sites and material from inland borrow areas; rebuilding dunes following coastal storm events; planting beach grass to promote dune growth; fencing dunes to protect them from pedestrian traffic. The section also regulates beach area construction: handles state waterway management operations including macroalgae harvesting. inland waterway channel maintenance, and placement of navigation aids; operates the Indian River Sand Bypass System.

Program Administrator	Anthony Pratt	739-9921
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Watershed Assessment Section monitors the health of the state's aquatic resources; protects the health of shellfish consumers and swimmers; integrates wetland and watershed management; performs soils evaluations, wetlands assessments, water quality monitoring and modeling; develops pollution control strategies.

John Schneider Section Administrator 739-9939

Sediment and Stormwater Program implements Delaware's sediment and stormwater regulations, ensuring that land-disturbing activities statewide are in compliance; provides oversight and technical guidance, plan review, construction site review, and post-construction maintenance reviews of stormwater management best management practices. Program manager Jamie Rutherford 739-9921

Environmental Finance Branch provides and administers loans to municipalities and communities for water pollution control projects such as new sanitary sewers and wastewater treatment facilities, to homeowners for replacement of failing wells and septic systems, and to farmers for approved manure and nutrient management practices.

Environmental Finance Administrator Terry Deputy 739-9941

Human Resources oversees DNREC's recruitment efforts for all positions; provides applicant and career counseling services; and maintains and coordinates all employee relations, training and benefits for DNREC employees. Manager 739-9901

Martina Johnson

Delaware Coastal Programs manages the coastal and ocean resources of Delaware and assists local government and communities with natural resource management; reviews projects affecting coastal and ocean resources for consistency with economic and environmental policies; implements various coastal habitat enhancement programs; and manages the Delaware Coastal Management Program and National Estuarine Research Reserve. Acting Program Administrator Bob Scarborough 739-9283

Delaware National Estuarine Research Reserve is a protected area dedicated to research and education for coastal management. DNERR, which consists of the St. Jones Reserve near Dover and the Blackbird Creek Reserve near Townsend, supports research and monitoring in coastal and estuarine sciences; offers a variety of education programs and volunteer opportunities; provides advisory service and training to policy makers and the public. Reserve Manager Kimberly Cole 739-3436

Division of Air Quality

Division of Am Quanty				
Division DirectorAli Mirzakhalili739-9402The Division of Air Quality focuses on protecting the public from exposure to air pollutants in the outdoor environment that over time, can become health hazards. The Division is comprised of two main branches – Engineering and Compliance, and Planning.				
Engineering/Compliance Branch M Permitting and Compliance Progr construction and operation of minor facility inspections and reviews emis Managing Engineer	am inspects and issues air pol and major stationary air pollu- ssion test results for permit con Angela Marconi	tion sources; makes periodic		
Managing Engineer	Joanna French	739-9402		
Source Monitoring Program verifies air pollution emission levels from industrial sources to establish air pollution control permit conditions and confirm permit compliance; evaluates oper- ation of facility-owned emission monitoring systems.Managing EngineerMark Lutrzykowski323-4542				
Planning Branch ManagerRon Amirikian739-9402Ambient Air Quality Monitoring Program monitors air pollutants to protect public health; provides public information on current air quality conditions; assesses compliance or progress towards meeting National Ambient Air Quality Standards; measures long term air quality trends for urban and non-urban areas.Program ManagerChuck Sarnoski323-4542				
Airshed Planning and Inventory develops plans for meeting air quality standards mandated by the Federal Clean Air Act and reversing the impact of air pollution problems generated lo- cally or from distant areas, including ground-level ozone; also develops emission inventories of regulated pollutants from all emission source sectors, including point sources, stationary non- point sources, mobile and natural sources. Managing Engineer739-9402				
Area Sources Compliance Program issues air pollution control permits for smaller sources, such as dry cleaners, auto body shops, gasoline tank trucks, open burning activity and asbestos abatement projects: inspects facilities for permit and regulatory compliance				

abatement projects; inspects facilities for permit and regulatory compliance. Program Manager Tom Postell 739-9402

Climate Change, Mobile Source, and Air Toxics Program manages planning and regulatory development to handle air toxics, climate change including the Regional Greenhouse Gas Initiative (RGGI), and mobile sources including vehicle inspection and maintenance. Planning Supervisor Valerie Gray 739-9402

Division of Water

tidal wetlands and underwater l	Virgil Holmes s, manages and protects Delaware's ands; serves as a link to the Delawa e information system services and p olunteer monitoring programs.	re River Basin Commission;
Environmental Laboratory Services operates an EPA- and FDA-certified environmental laboratory for analysis of water, air, soil, sediments, hazardous materials and biological samples with a focus on surface-water quality and biological monitoring; offers environmental testing services to citizens, government agencies and other customers.Laboratory AdministratorSergio Huerta739-9942Laboratory ManagerKathy Knowles739-9942		
Ground Water Discharges Section issues permits for septic systems, underground injectionwells, spray irrigation wastewater systems and other systems associated with land application ofwastewater; issues waste transporter permits and licenses to designers, percolation testers, siteevaluators, inspectors, waste haulers and system installers.Section ManagerDave J. Schepens739-9948		

Surface Water Discharges Section issues permits for industrial and municipal wastewater treatment systems (including stormwater) which discharge into surface waters and sludge management activities; provides technical assistance and training to wastewater treatment facilities; licenses wastewater treatment facility operators. Section Manager Bryan Ashby 739-9946

Water Supply Section issues well and water allocation permits, and licenses to well contractors; handles statewide drought management, ground water quality monitoring, wellhead and source water protection programs and water withdrawal quantities in coordination with the Delaware River Basin Commission.Section ManagerJohn Barndt739-9945

Wetlands and Subaqueous Lands Section provides permitting services for activities that affect subaqueous lands, tidal wetlands and marinas; issues water quality certification for activities needing a federal permit; provides tidal wetland maps and resource planning.Section ManagerSteve Smailer739-9943

Division of Waste & Hazardous Substances

posal and management of solid inspections, emergency respon safety, underground and above out cost recovery procedures in	Marjorie A. Crofts zardous Substances oversees the ha d waste and hazardous materials thr ise and environmental regulation en e ground storage tank sites and haza n the cleanup of environmental viol an assists all Division programs wit	ough regulations, monitoring, forcement; manages boiler irdous waste sites; and carries ations and emergency inci-
Outreach Ombudsman	Christina Wirtz	395-2500
hazardous material incidents a	ger Jamie Bethard	nergency planning, Communi-

Site Investigation & Restoration Section identifies, evaluates and remediates hazardous waste sites; manages the federal and state Superfund programs; administers the Brownfields program, which focuses on redevelopment of contaminated commercial and industrial sites in existing developed areas.

Environmental Program Administrator	Timothy T. Ratsep	395-2600
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Solid & Hazardous Waste Management Section ensures, through regulation and permitting mechanisms, that waste generated, transported, treated, recycled or disposed in Delaware is managed in an environmentally safe manner; and encourages voluntary waste reduction, reuse and recycling activities.

Environmental Program Administrator Na	ancy C. Marker	739-9403
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Tank Management Section administers and assists with installation, abandonment, removal and cleanup of underground storage tanks; permits installation and operation of vapor recovery equipment; develops and implements regulation of aboveground storage tanks and investigates and remediates leaks and releases; administers boiler safety.

Env. Program Manager	E. Alex Rittberg	395-2500
Boiler Safety		

Division of Energy & Climate

Division Director

Vacant

735-3480

The Division of Energy and Climate serves Delawareans by reducing the adverse impacts of energy use on our environment, health and economy. The Division strives to educate, lead by example, and build partnerships to increase energy efficiency and renewable energy, promote sustainable growth and prepare for a changing climate.

Energy Programs and Policy

The Division implements many of Delaware's energy conservation and renewable energy programs and policies, including: **Energy Efficiency Investment Fund** assists industrial and other customers who pay the public utility tax with conservation and efficiency measures in their facilities; **Green Energy Fund** provides grant incentives for qualifying renewable energy systems; **Energy Building Codes** implements the most recent energy code standard statewide; **Utility Planning and Policy** collaborates with the Public Service Commission on many renewable and conservation oriented energy programs. Energy programs also include coordination with the Sustainable Energy Utility (SEU), and coordination and monitoring of Governor Markell's Executive Order 18, which sets aggressive goals and timetables for renewable energy and conservation.

Environmental Program Administrator Robert Underwood 735-3489

Climate Change Program coordinates and promotes awareness of the risks associated with the impacts of climate change on Delaware. The climate program works with regional initiatives and coalitions on climate related issues.

Climate Section Lead Susan Love 735-3480

Coastal Zone Act Administration

The Coastal Zone Act was adopted in 1971 to control the location, extent, and type of industrial development in Delaware's environmentally sensitive Coastal Zone. The Act is administered through regulations and a permitting process that requires offsets for environmental impacts. Coastal Zone Coordinator Kevin Coyle 739-9071

Weatherization Assistance Program of the U.S. Department of Energy reduces energy costsfor low-income households by increasing the energy efficiency of their homes. In addition, theprogram makes people's homes healthier, safer and more comfortable.Program ManagerCheryl Gmuer735-3361

Division of Fish & Wildlife

Division DirectorDavid Saveikis739-9910The Division of Fish and Wildlife protects, manages and promotes conservation of Delaware's
fish and wildlife resources. The Division manages almost 61,000 acres, including 19 wildlife
areas and 57 freshwater ponds and marine access areas; performs biological research, mosquito
control, and habitat management and restoration; administers fish, wildlife and boating laws;
issues fishing and hunting licenses and boat registrations; provides hunting, aquatic and boating
safety education; operates public hunting, boat launch and fishing access facilities.

Enforcement Section promotes conservation and public safety through compliance with boating, hunting and fishing laws; administers the state boating registration program; issues commercial fishing licenses; provides mandatory boating safety education courses. Section Administrator Chief Drew Aydelotte 739-9913

Fisheries Section manages recreational and commercial fishing; conducts research, manages and regulates marine fish and shellfish populations in conjunction with other states and the federal government; conducts research and manages freshwater fisheries including aquatic weed control and stocking freshwater trout; manages construction of boating and fishing access facilities.

Section Administrator Jo	ohn Clark	739-9914
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Outreach, Licensing and Grants Management Section is responsible for grants management,
recreational licensing, aquatic education, hunter education and volunteer coordination.Program ManagerKaren Bennett739-9911

Mosquito Control Section uses marsh water management, impoundments, fish predation and environmentally-compatible chemical insecticides to control the state's biting mosquito populations; performs field monitoring for West Nile Virus and Eastern Equine Encephalitis; leads the Northern Delaware Wetland Rehabilitation Program.

Section Administrator	William H. Meredith	739-9917	
game wildlife species; performs private lands; handles construct	naintains wildlife areas; conducts s wildlife habitat management and ion and maintenance on wildlife la es the Ommelanden public shootir Rob Hossler	restoration on public and ands and hunting, fishing and	
•	Center offers environmental outre eacher workshops, hands-on scient s and fisheries. Gary Kreamer	1 8 8	
Deer Damage Assistance Program investigates deer damage and issues tags allowing farmersto harvest antlerless deer to minimize crop loss.Program ScientistEmily Boyd735-3600			
Private Lands Assistance Program offers technical assistance to private landowners interestedin benefitting wildlife through wetland restoration and enhancement, establishment of earlysuccessional habitat, reforestation and invasive species control.Program ManagerJay Davis735-3606			

DuPont Nature Center offers environmental education programs highlighting horseshoe crabs,
shorebirds, waterfowl and plants of the salt marsh; group tours are available.Trainer EducatorLynne Pusey422-1329

Division Director

Raymond Bivens

739-9200

The Division of Parks and Recreation operates and maintains 16 state parks; administers land protection programs; provides and plans recreational opportunities and educational and interpretive programs for the public; acquires and develops recreational lands and facilities; and protects natural areas. Parks-managed lands total more than 27,000 acres.

Operation Maintenance and Programming Section manages day-to-day operations and maintenance of all parks and facilities, including more than 500 buildings; enforces rules and regulations; oversees park safety and security, visitor assistance, revenue collection, contract and concession management, and natural resource stewardship. The section also operates nine interpretive centers; plans recreational and educational programming, historical research and archaeological surveys; and oversees the Delaware Folklife Program and the Brandywine Zoo. Section Administrator Matt Ritter 739-9191

Planning Preservation and Development Section handles park planning, design and construction; coordinates natural area and conservation easement programs; administers federal Land and Water Conservation Fund and Recreational Trail Programs; makes grants to local communities; works with Greenways and Trails, Natural Areas and Open Space Councils, and the State Comprehensive Outdoor Recreation Plan. Section Administrator Matthew Chesser 739-9220

Administration & Support Section manages: parks budget, legislation and volunteer pro-
grams; marketing, creative and information services, including state park publications, photog-
raphy and websites; retail sales program, including gift shops, campground stores, food conces-
sion operations and the central reservation system for camping and other visitor services.
Section AdministratorGreg J. Abbott739-9220

Park Offices

I alk Ollices	
Auburn Heights	
Alapocas Run State Park/Blue Ball Barn	577-1164
Bellevue State Park	
Special Event and Meeting Facilities	
Brandywine Creek State Park	
Brandywine Creek Nature Center	
Cape Henlopen State Park	
Seaside Nature Center	
Biden Environmental Training Center	
Delaware Seashore State Park	
Indian River Lifesaving Station	
Indian River Marina	
Fenwick Island/Holts Landing State Park	
First State Heritage Park at Dover	
Fort Delaware, Fort DuPont State Parks	
Port Penn Interpretive Center	
Killens Pond State Park	
Killens Pond Nature Center	
Lums Pond State Park	
Trap Pond State Park	
Baldcypress Nature Center	
White Clay Creek State Park	
Chambers House Nature Center	
Wilmington State Parks	
Brandywine Zoo	
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